

## **Privacy Policy**

We are committed to protecting your privacy. Authorized employees within the company on a need to know basis only use any information collected from individual customers. We constantly review our systems and data to ensure the best possible service to our customers. We will not sell, share, or rent your personal information to any third party or use your e-mail address for unsolicited mail. Any emails sent by this Company will only be in connection with the provision of agreed services and products.

Zaadi Health and Wellness Services Limited recognizes the expectations of its customers with regard to privacy, confidentiality and security of their personal information that resides with us. Keeping personal information of customers secure and preventing any misuse thereof is our top priority.

### **Applicability**

This Policy is applicable to personal information collected by the Zaadi Health and Wellness Services in directly from the customer or through the tabm.in online portal.

### **Information**

Zaadi Health and Wellness Services collects and uses personal information only when it reasonably believes that it is for a lawful purpose and that it will help administer its business or provide products & services to the customer. Zaadi Health and Wellness Services collects two types of information: personal and non-personal.

1. Personal Information: - Information regarding name, email , date of birth, phone number, etc.
2. Non personal information: - The IP address of the device used to connect to the tabm.in website.

### **Purpose and Usage**

Zaadi Health and Wellness Services uses the information collected to manage its business and offer an enhanced, personalized experience on its website. Further, it enables Zaadi Health and Wellness Services to:

- Process applications, requests and transactions.
- Provide services to customers, including responding to customer requests.
- Comply with all applicable laws and regulations.
- Recognize the customer when he views his personalized page & scan reports.
- Understand the needs and provide relevant product and service offers.

### **Disclosure / Sharing**

Zaadi Health and Wellness Services does not disclose sensitive personal data or information of a customer except as directed by law or as per mandate received from the customer. No specific

information about customer is shared with nonaffiliated third parties unless any of the following conditions is met:

- To perform support services through an outsourced entity provided it conforms to the Privacy Policy of the Zaadi Health and Wellness Services.
- The customer has specifically authorized it.
- The disclosure is necessary for compliance of a legal obligation.
- The information is shared with Government agencies mandated under law.
- The information is shared with any third party by an order under the law.

### **Security**

The security of personal information is a priority and is protected by maintaining physical, electronic, and procedural safeguards that meet applicable laws. Employees are trained in the proper handling of personal information.

### **Contact Information**

In order to address any discrepancies or grievances related to the personal information residing with the Zaadi Health and Wellness Services, the customer may visit <https://www.tabm.in>

### **Notice of change**

Zaadi Health and Wellness Services may, from time to time, change this Policy. The effective date of this Policy, as stated below, indicates the last time this Policy was revised or materially changed.

Effective Date

01<sup>st</sup> January 2024